

Collaborative Capability Self-assessment Report for:

IPL



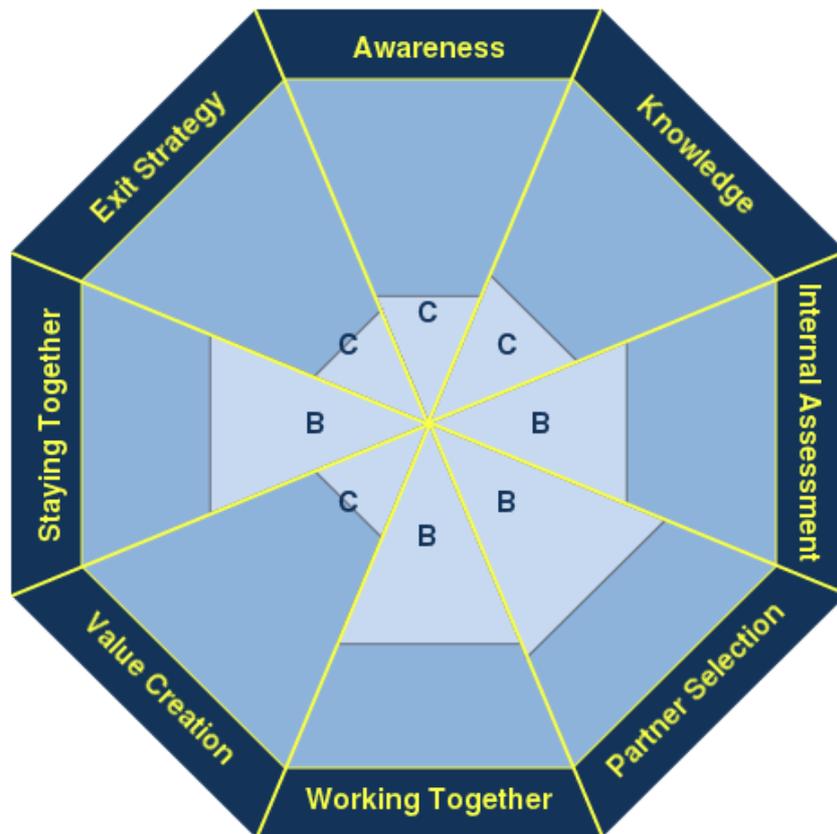
Report dated: 2nd May 2014

2 Overall summary of assessment

Based on an evaluation of the inputs to this programme by Kevin Peterson, and the alignment of those inputs to the key principles of an embedded collaborative ethos, the company currently has an overall maturity level of:

C	The current inputs would indicate that collaborative working is encouraged at an operational level, but that there is limited strategic support at board level. There is also little in existing policies and processes to support collaboration. This would suggest that the organisation recognises the benefits of collaborative working and that there is a foundation on which to build a more integrated approach.
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The maturity levels the company has for each section are summarised by the following chart:



4 Next steps

Based on the inputs reflected in this report the organisation may now consider whether to proceed with further development:

The current inputs would suggest that the organisation recognises the benefits of collaborative working and that there is a foundation on which to build a more integrated approach. The organisation should consider validating their self-assessment through an ICW assessment, in order to establish the scale of development work necessary to consolidate their approach.

Annex B: Detailed assessment output

This section shows the detailed average results drawing on the inputs provided by Kevin Peterson.

Awareness

Addresses the overall company strategy, corporate policy and processes which lead towards incorporating collaborative working as a recognised approach where it can add value. Wherever possible, the standard's intention is not to create volumes of new documents, but to integrate the requirements into existing documents or - in the case of smaller companies - just the minutes of regular meetings and approval processes.

Criteria	Result	Result Description	Rationale
<p>SER appointed</p> <p>Appoint a Senior Executive Responsible (SER) for collaborative working</p> <p><i>This ensures there is sufficient authority in place to adopt collaborative approaches</i></p>	B	Achieved and under review through much/most of the company	I am responsible for collaborative working myself.
<p>Collaborative working policy</p> <p>Define policy for collaboration</p> <p><i>Defining policy ensures that clear guidance is in place for consistent operations</i></p>	C	Value recognised and partial achievement in some areas	Policy in place, but doesn't yet cover all it needs to.
<p>Strategic business objectives</p> <p>Identify the company's overarching strategic business objectives</p> <p><i>This identification process ensures that there are operational links to business benefits</i></p>	C	Value recognised and partial achievement in some areas	Some coverage of objectives within our annual business plan.
<p>Collaboration value</p> <p>Identify potential value from collaborative working</p> <p><i>This ensures that there is identifiable value for alternative working</i></p>	D	Considered and/or some isolated ad hoc examples	We work collaboratively in some cases but haven't spent much time formally defining value.
<p>Categorised relationships</p> <p>Identify all significant relationships, segregate and prioritise opportunities, and establish implementation plans for them</p> <p><i>This creates a clear focus on where collaboration will add value</i></p>	D	Considered and/or some isolated ad hoc examples	We know who our top customers are, but they are not formally segmented.
<p>Competence/behaviour policies</p> <p>Establish policies and procedures to support competences and behaviours</p> <p><i>This ensures that personnel have appropriate capabilities, training and behaviours</i></p>	B	Achieved and under review through much/most of the company	We have a policy of sending our staff on appropriate training courses.
<p>Initial risk assessment</p> <p>Implement an initial risk assessment associated with collaborative business relationships</p> <p><i>The initial risk assessment identifies the additional risk that interdependence can create</i></p>	D	Considered and/or some isolated ad hoc examples	We do some risk management, but haven't specifically isolated collaborative working as a category.
<p>Implementation strategy</p> <p>Establish an implementation strategy for each relationship</p> <p><i>Having such a strategy clearly defines guidance, such that each relationship can achieve its goals</i></p>	E	Not considered or no approach	We don't have a policy for how we develop relationships.